

Literature Review (Io1 – Litterature Review)	
Title	Service users' perceptions of the effective ingredients in supported employment
Author	Robyn Lauren Johnson, Mike Floyd, Doria Pilling, Melanie Jane Boyce, Bob Grove, Jenny Secker, Justine Schneider and Jan Slade
Year	2009
Type (article, report, book etc)	Article
No of Pages	8
Language	English
Reference (APA style)	Johnson, R. L. et al. (2009) Service users' perceptions of the effective ingredients in supported employment, <i>Journal of Mental Health</i> , 18 (2), 121 - 128
Source (link)	https://www.tandfonline.com/doi/abs/10.1080/09638230701879151
Summary	<p>Aim: To ascertain service users' views of what they found helpful about supported employment.</p> <p>Method: Interviews were carried out with 182 people with severe and enduring mental health problems who were actively engaged with one of the six supported employment agencies included in the study.</p> <p>Results: Three themes emerged: emotional support, practical assistance and a client-centred approach.</p> <p>Conclusion: The findings highlight the importance of the quality of support, particularly through interpersonal dynamics, which go beyond the organizational features emphasized in the IPS model.</p>
Does the paper refer to People with Mental Health Problems, NEETs or MH NEETs?	People with Mental Health Problems

<p>What types of intervention or methodology of career counselling / vocational training / career intervention or good practice are mentioned?</p>	<p>Individual Placement and Support</p>
<p>Does the paper mention any specific tools used during the work integration process (evaluation, counselling etc)? In case the paper refers to a good practice provide a brief description.</p>	
<p>Does the paper mention any barriers in the work integration process produced by family members, MH professionals or careers counselors?</p>	
<p>Main Conclusions (in bullets)</p>	<p><u>Effective ingredients in supported employment</u></p> <ul style="list-style-type: none"> • <u>Emotional support</u> (The help they received to stay focused, motivation and encouragement, and developing their confidence. This involved the development of a good relationship with the ESW, continuity in the relationship and the assurance that the ESW would be available when needed. It also required understanding on the part of the ESW of the problems faced by people with mental illnesses). <ul style="list-style-type: none"> ○ Motivation and encouragement ○ Building confidence

	<ul style="list-style-type: none">○ Availability of support○ Positive relationship ● Practical assistance<ul style="list-style-type: none">○ Job preparation○ Job searching○ Application and recruitment process ● Client-centred approach<ul style="list-style-type: none">○ Tailored support○ Appropriate job matching○ Joint working (between practitioners who work with the user)○ <p>The results highlight the importance of the quality of the support, particularly through interpersonal dynamics and go beyond the organizational features that seem to be stressed in the Supported Employment Fidelity Scale.</p>
--	---